

The background of the entire page is a mosaic of 48 small, square aerial photographs arranged in a 6x8 grid. The photos show various urban and suburban landscapes, including streets, buildings, trees, and parks. The central portion of the mosaic, spanning approximately three rows and four columns, is overlaid with a semi-transparent green filter. The title "The Listening Project" is written in white, sans-serif font across this green-tinted area.

The Listening Project

February 2014



Forest Park Southeast Neighborhood Association | Priorities Team
in collaboration with Washington University in St. Louis

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Table of Contents

Executive Summary	5
FPSE Background	6
Project Background	8
Methodology	10
- Survey Blitz	12
- Youth Engagement	14
Survey Demographics	16
- FPSE Neighborhood Association Involvement	18
- Safety and Security	20
- Environment	22
- Neighborhood Engagement	24
- Best things about FPSE	26
- Improvements	28
- Comparisons	30
- Priorities Overall & Conclusions	31
Recommendations	32
Appendix A: Survey	36
Appendix B: Comprehensive Results	42



Forest Park Southeast
welcomes you

Executive Summary

In the fall of 2013, the Forest Park Southeast Neighborhood Association (FPSE-NA), Priorities Team and a team of four graduate students from Washington University in St. Louis conducted a survey of the Forest Park Southeast (FPSE) residents to assess neighborhood priorities. The purposes of the survey were to:

- **promote community mobilization by connecting with residents,**
- **raise awareness of the FPSE Neighborhood Association, and**
- **better understand residents perceptions of the neighborhood**

This report contains a brief history of the FPSE neighborhood; the survey methodology, results, and recommendations; and also showcases photographs from a Photovoice collaboration with Mission: St. Louis.

From the 138 completed surveys several key themes emerged, with vacant lots and abandoned buildings comprising the top priority in this neighborhood. Residents are worried about these areas and consider the vacant lots and abandoned buildings to be threats to safety and security. The priorities regarding improvements and ranking of issues was consistent across the neighborhood regardless respondents' location north or south of Manchester Avenue.

Recommendations for the FPSE Neighborhood Association and other stakeholders were developed based on our findings and are prioritized by level of effort.

Through this report, we hope to promote sustainable development within the FPSE neighborhood based on community feedback and residents' needs. Through future collaborative efforts, stakeholders, residents and the FPSE-NA can together develop FPSE into an equitable and innovative neighborhood in the City of St. Louis.

**The Priorities Team together with
Washington University in St. Louis**

FPSE Background

The Forest Park Southeast neighborhood is located in the City of St. Louis close to Forest Park and the Washington University Medical Center. Its bounding streets are Kingshighway on the west, McRee Avenue to the south, Vandeventer on the east, and I-64 to the north. FPSE comprises four formerly distinct neighborhoods with their own neighborhood associations: Adams Grove, Gibson Heights, New Boyle, and Ranken East. Today, FPSE is self-described as an “up-and-coming” neighborhood, with major commercial activity along Manchester Avenue (also known as “The Grove”) and an influx of new homeowners and renters over the past 10 years. The Washington University Medical and Research Center and Park Central development corporation are key stakeholders in the neighborhood.

FPSE was originally formed because of Rock Spring (also the former name of the neighborhood) a spring that feed into Mill Creek. Early development centered around the industrial uses and rail lines in the southeast of the neighborhood because of their close proximity to downtown. Once the industrial uses were established, the commercial corridor along Manchester took shape and the residential portions filled in adjacent to the commercial and industrial uses.



Figure 1: FPSE neighborhood boundaries



Figure 2: Census blocks associated with the Forestpark Southeast neighborhood

Neighborhood Profile

The Forest Park Southeast neighborhood is composed of two census blocks 1186 (shown in yellow) & 1181 (shown in green), both of which extend beyond the neighborhood limits and therefore are not exclusively representative of the FPSE neighborhood. However, the two census blocks are divided by Manchester Avenue, and for purposes of this report, those statistics have been noted in this report.

Tract summary

Tract 1181

983 - Estimated Residents
 840 - Total housing units
 511 - Occupied (60.8%)
 329 - Vacant (39.2%)

Tract 1186

3,504 - Estimated Residents
 1,788 - Total Housing units
 1,356 - Occupied (75.8%)
 432 - Vacant (24.2%)

source: 2008-2012 American Community Survey



forest park southeast, pre-development



manchester at tower grove in the late 1980s



vandeventer at chouteau, 1925

source: <http://nextstl.com/groth-guides/forest-park-southeast>

Project Background

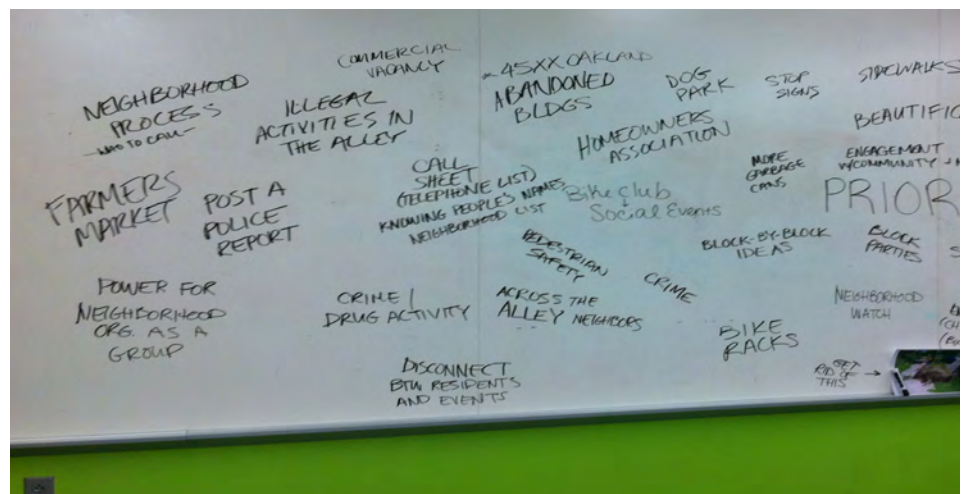
FPSE's Neighborhood Association partnered with the Brown School of Social Work at Washington University (WU) to develop a method that engages underrepresented voices in the Forest Park Southeast (FPSE) neighborhood and identifies priorities meaningful to all residents in spite of perceived fragmentation.

The FPSE-NA, Priorities Team primarily serves the neighborhood by engaging with the community to understand their concerns. These concerns are then relayed to the FPSE-NA Board in the form of recommended improvements to be made in the neighborhood.

The Priorities Team recognized that certain portions of the neighborhood were underrepresented in neighborhood meetings and in current feedback mechanisms. As the committee tasked with representing the neighborhood at-large, the Priorities Team decided to conduct a survey in the neighborhood. The first goal of the survey was to elicit as much participation as possible, with an emphasis on gaining equal representation throughout the neighborhood. The secondary goal of the survey was to gain an understanding of the types of improvements the community would like to see in their neighborhood.

The survey included demographic characteristics of the respondent and their perceptions on safety, the environment, and neighborhood engagement. The survey also included a mapping component for respondents to indicate their favorite locations within the neighborhood as well as locations to target improvements. Surveys were administered door-to-door and on-line. Paper-based surveys were collected in drop-boxes at various locations throughout the neighborhood. In total 138 residents completed the survey.

Throughout the semester, the WU team and FPSE-NA Priorities team met to coordinate, provide updates, and receive feedback. In addition to presenting to the Priorities Team, the WU team twice presented at the FPSE-NA monthly meetings. The first presentation introduced the project to the community and the second provided preliminary data results of the survey.



Neighborhood Priorities team
brainstorming session



Grove Mural, at Manchester Avenue +
S. Newstead Avenue



Grove Mural, at Manchester Avenue between
Talmage Avenue + Kentucky Avenue



Grove entrance sign, at Manchester Avenue +
S. Sarah Street

Methodology

The students initially met with the FPSE-NA, Priorities team to understand their intent and main goals of the survey process. Building from a preliminary draft and key goals, the students developed a 7-part survey with an emphasis on a thoughtful framework that is comprehensive and accessible to the entire community.

The survey opens with questions about the resident’s time in FPSE, and asks them to identify the closest intersection to their home. While anonymity of respondents is important to the survey, this spatial information allows the FPSE-NA and Priorities Team to grasp the needs and concerns of the neighborhood as a whole, but also understand that the neighborhood is composed of smaller sub-sections who may have unique priorities and relationship to the larger community. The survey design also included a geographic component that allowed respondents to map their favorite places, areas where they would like to see improvements, and where they experience supportive relationships.

The body of the survey starts with several open-ended questions designed to prompt qualitative assessments of the assets and challenges in FPSE. The three main sections of the survey – Safety & Security, Environment, and Your Neighbors & Neighborhood – offer respondents a matrix of statements accompanied by a scale ranging from “Strongly Disagree” to “Strong Agree,” with the option of “No Opinion.” These sections also include room for additional comments.

In order to assist the Priorities Team & FPSE-NA in developing strategies to increase future participation, an important component of the survey included questions about knowledge and involvement with the Neighborhood Association, and preferred channels of communication. The final question in this section asks respondents to identify their single greatest priority among all the issues addressed in the survey.

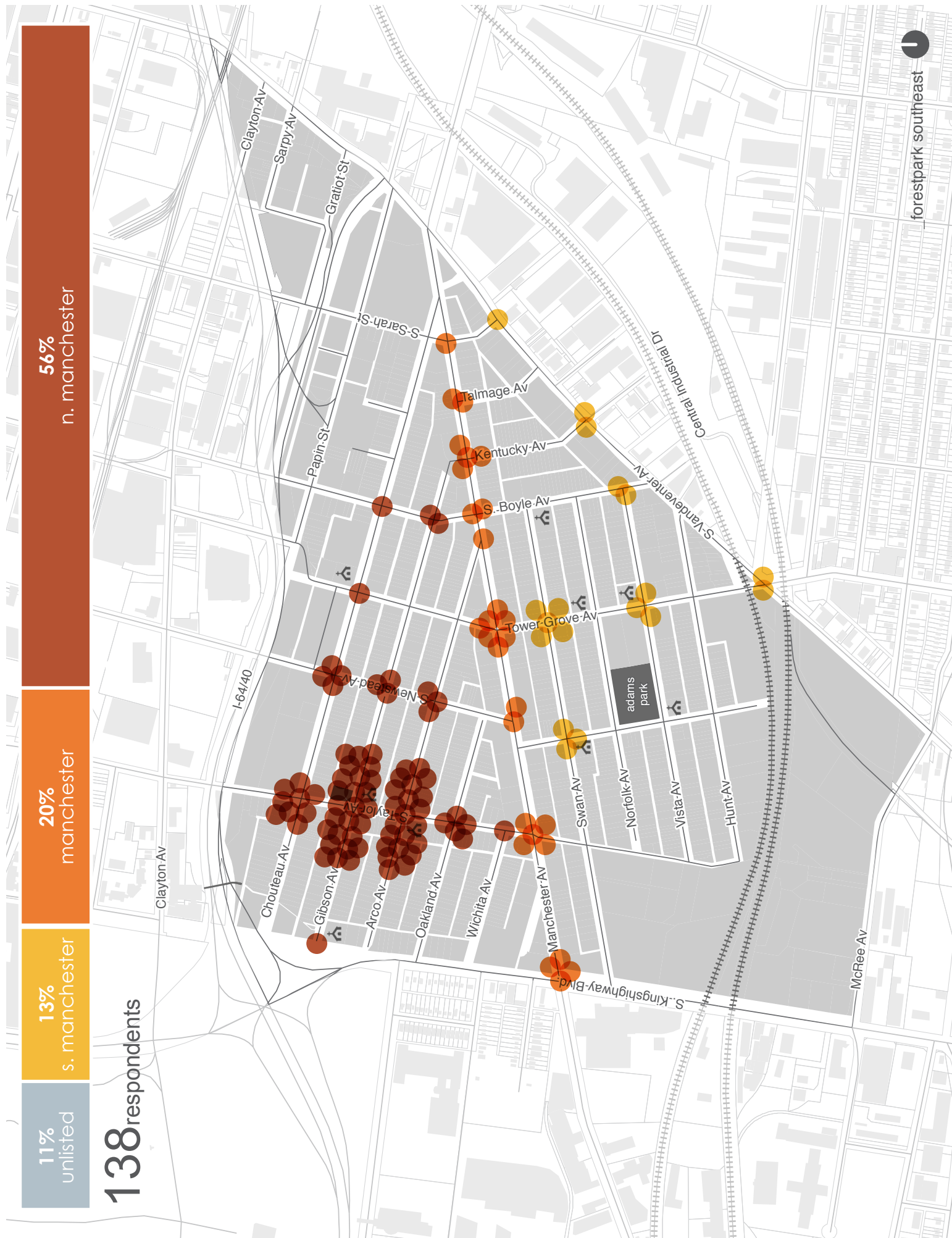


figure 3: survey respondent locations

Survey Blitz

In order to engage the entire community the survey was deployed in several ways. The primary method was through a day-long canvassing “Blitz”. Block captains (organized under Park Central Development) were asked to canvas their own blocks, and additional volunteers were solicited from the NA and Washington University.

Participants went door-to-door distributing the surveys and assisting in filling out the surveys when residents were available and willing to participate.

For residents who were either not home or unable to complete the survey at that time, paper copies of the survey and a postcard containing the website address for an on-line survey were left with them.

In addition to the canvassing, dropboxes were distributed to six key neighborhood anchors throughout FPSE for citizens to drop off their completed surveys. The dropboxes also contained blank surveys for community members to fill out in person. The six locations, jointly identified by the NA Priorities Team and Washington University Team, were Manchester Market, the Adams School, Rise Coffee, Amy’s Bakeshop, Aventura apartments, and Mission St. Louis (see map below).

In total between October 26 and November 19, 2013, 138 surveys were collected.



figure 4: dropbox locations



survey blitz postcards with link to on-line survey



completed survey dropbox

Youth Engagement, Mission: St. Louis

Mission St. Louis is a community based non-profit that seeks to empower people to transform their neighborhoods. In addition to their comprehensive youth program, Mission: St. Louis also provides Job and Leadership training, home repair assistance, and a host of other seasonal services to the local community.

The Washington University team partnered with Mission St. Louis to develop a photo essay, known as "Photovoice," to engage the youth of the community. Representation from the youth was very important to the project team to gain an understanding of the neighborhood from all the residents. Ten kids ranging in age from 10-16 were provided a disposable camera and provided with three prompts to guide their photography:

- What is your favorite place in FPSE,
- What areas would you like to see improvement, and
- Where do you experience social support

The youth in the neighborhood were also asked for their feedback on neighborhood priorities, similar to the questions in the survey.

The images were shared with the FPSE-NA at a neighborhood meeting and will also be hosted on the FPSE website for the community to view.

ten kids



ten cameras



photovoice images

Survey Demographics

- Of the 138 participants, 54.5% were female.
- The age group best represented by the survey are those from 18-29 (31.3%)
- 48.2% of respondents were homeowners, followed by renters (44.5%).
- The average number of years respondents lived in the FPSE neighborhood was 9.9 years, with a range of 0.1 to 77.0 years.



Variable	count, (%)
Gender	
Male	60 (44.8%)
Female	73 (54.5%)
Other	1 (0.7%)
Age	
Under 18 years	0 (0.0%)
18-29 years	36 (31.3%)
30-39 years	22 (19.1%)
40-49 years	24 (20.9%)
50-59 years	16 (13.9%)
60+ years	17 (14.8%)
Living status	
Renter	61 (44.5%)
Homeowner	66 (48.2%)
Live with a homeowner	6 (4.4%)
Other	4 (2.9%)
Years in FPSE	
Average number of years	9.9 years
Minimum number of years	.08 years
Maximum number of years	77.0 years

Table 1, Participant characteristics

FPSE Neighborhood Association Involvement

- The majority of the sample was aware of the FPSE Neighborhood Association (77.9%).
- Most respondents were interested in the association, but could not attend meetings (50.4%).
- For respondents that did not attend neighborhood association meetings, most cited timing as the reason.
- With regards to preferred methods of communication, most respondents preferred email and newsletters (in that order) as channels for learning about FPSE Neighborhood Association information.
- We further examined preferred communication channels of residents that were unaware of the Neighborhood Association, as well as residents that lived south of Manchester Avenue. Both groups preferred newsletter and email (in that order) when receiving information about the association.



Variable	count, (%)
Awareness of FPSE Neighborhood Association	
Aware of FPSE Neighborhood Association	102 (77.9%)
Unaware of FPSE Neighborhood Association	29 (22.1%)
Involvement in FPSE Neighborhood Association	
Interested & attend regularly	14 (11.6%)
Interested & attend occasionally	41 (33.9%)
Interested but can't attend	61 (50.4%)
Uninterested in association & meetings	5 (4.1%)
Reason for not attending FPSE Neighborhood Association meetings ^a	
Location	10
Timing	56
Unaware of meetings	25
Uninterested in meetings	5
Other	19
Preferred way of receiving FPSE Neighborhood information ^b	
Newsletter	60
Email	77
Facebook page	30
Twitter page	4
Other	8

^a Respondents could select more than one reason for not attending FPSE Neighborhood Association

^b Respondents could select more than one preferred way of receiving FPSE Neighborhood information

Table 2 - FPSE Neighborhood Association Involvement

Preferred channel of communication ^a	Total Sample (n=138)	Unaware of Association (n=29)	South of Manchester (n=19)
Newsletter	60	15	10
Email	77	14	9
Facebook page	30	6	3
Twitter page	4	0	1
Other	8	3	1

^a Respondents could select more than one preferred way of receiving FPSE Neighborhood information

Table 3 - Preferred way of receiving FPSE Neighborhood Association information, by awareness of association & residence

Safety and Security

Crime emerged as the 2nd most common concern after the Vacancy issue.

- Crime in the neighborhood is considered a problem for most respondents (58.2%).
- 43% did not feel their personal property was safe in the neighborhood.
- Yet most agreed that they felt physically safe from violence in the neighborhood (52.3%).
- While most felt safe walking alone during the day (88.9%), only 34.8% felt safe walking alone during the night.
- Most agreed that crime was decreasing in the neighborhood (54.1%).

Variable	count, (%)
Crime is a problem in my neighborhood	
Disagree	34 (25.4%)
No opinion	22 (16.4%)
Agree	78 (58.2%)
I am physically safe from violence in my neighborhood	
Disagree	29 (22.3%)
No opinion	33 (25.4%)
Agree	68 (52.3%)
My personal property is safe in my neighborhood	
Disagree	58 (43.0%)
No opinion	24 (17.8%)
Agree	53 (39.3%)
I feel safe walking alone during the day in my neighborhood	
Disagree	6 (4.4%)
No opinion	9 (6.7%)
Agree	120 (88.9%)
I feel safe walking alone during the night in my neighborhood	
Disagree	76 (56.3%)
No opinion	12 (8.9%)
Agree	47 (34.8%)
Crime is decreasing in my neighborhood	
Disagree	20 (15.0%)
No opinion	41 (30.8%)
Agree	72 (54.1%)

Table 4 - Safety and Security

"Police on bicycles is great to see but now that it's cold, they don't ride around. Would be nice to have some sort of patrol in cold months somehow."



"We need more lighting to help facilitate visibility on streets at night."



"If they really wanted to reduce crime, they would increase people in the neighborhood. Fill vacant buildings."

photos from photovoice,
quotes from survey respondents

Crime is a problem in my neighborhood

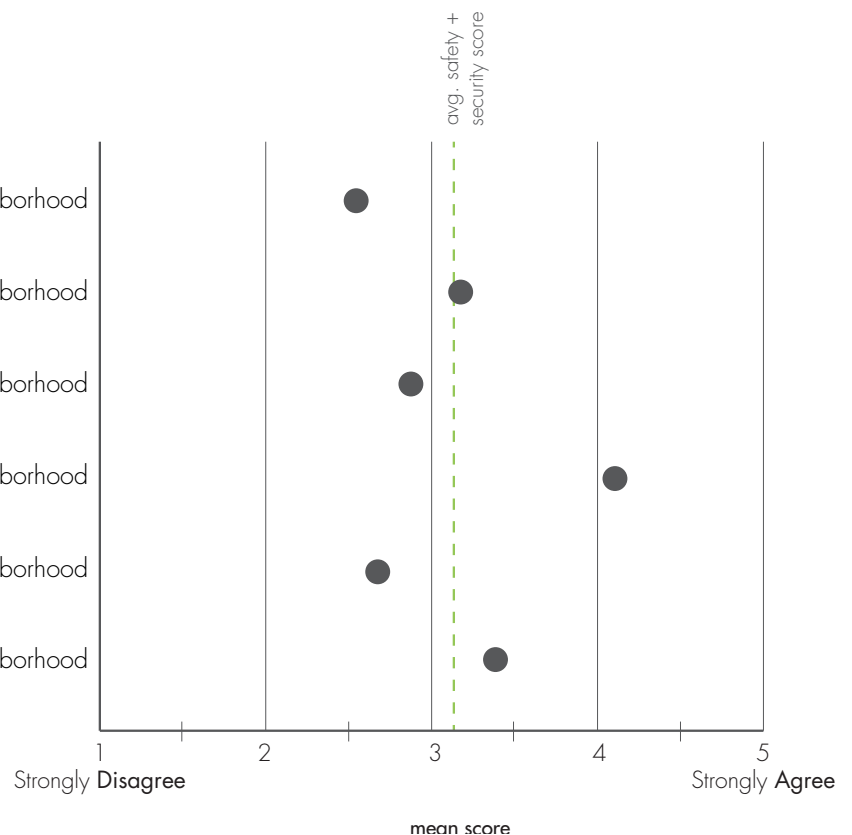
I am physically safe from violence in my neighborhood

My personal property is safe in my neighborhood

I feel safe walking along during the day in my neighborhood

I feel safe walking along during the night in my neighborhood

Crime is decreasing in my neighborhood



Environment

Vacant and abandoned properties were the top concern amongst all respondents.

- Most of the sample considered vacant properties a problem in the neighborhood (65.4%).
- 46.7% agree that neighborhood streets and sidewalks were well lit at night.
- A large portion of the sample often saw trash or litter in the neighborhood (72.1%).
- Most agreed it was easy and safe to walk (66.4%) and bicycle (62.5%) in the neighborhood.
- Most felt there were enough trees in the neighborhood (58.6%).

Variable	count, (%)
My neighborhood streets and sidewalks are well lit at night	
Disagree	53 (38.7%)
No opinion	20 (14.6%)
Agree	64 (46.7%)
It is easy and safe to walk in my neighborhood	
Disagree	23 (17.1%)
No opinion	22 (16.4%)
Agree	89 (66.4%)
It is easy and safe to ride my bicycle in my neighborhood	
Disagree	10 (11.0%)
No opinion	18 (19.8%)
Agree	63 (69.2%)
I often see trash or litter in my neighborhood	
Disagree	31 (22.8%)
No opinion	7 (5.1%)
Agree	98 (72.1%)
I feel there are enough trees in my neighborhood	
Disagree	40 (30.1%)
No opinion	15 (11.3%)
Agree	78 (58.6%)
I feel vacant properties are a problem in my neighborhood	
Disagree	25 (18.4%)
No opinion	22 (16.2%)
Agree	89 (65.4%)

Table 5 - Environment

"Trash and litter is a big problem on the south side of the neighborhood...we need to get ahead on the litter game."



"It would be nice to see something done with some of the blocks further south in the neighborhood. I think Vista and other blocks have a lot of vacant homes."



"Sidewalks are not well maintained. Lots of potholes make bicycling uncomfortable and pop tires."

photos from photovoice,
quotes from survey respondents

My neighborhood streets and sidewalks are well lit at night

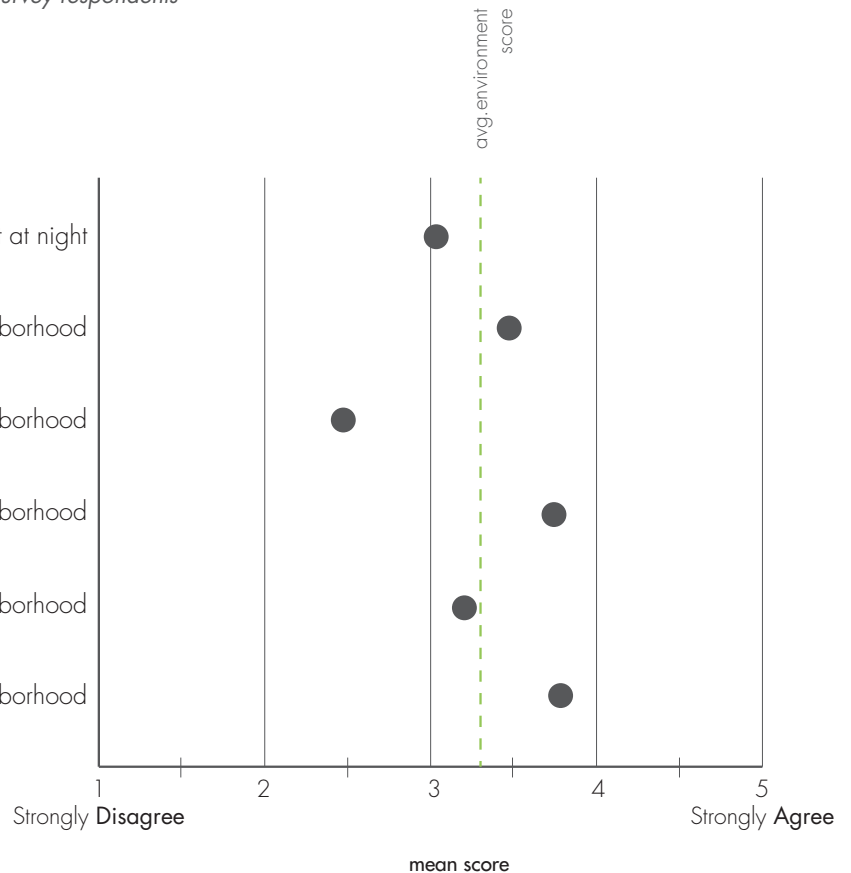
It is easy and safe to walk in my neighborhood

It is easy and safe to ride my bicycle in my neighborhood

I often see trash or litter in my neighborhood

I feel there are enough trees in my neighborhood

I feel vacant properties are a problem in my neighborhood



Neighborhood Engagement

Overall residents were satisfied with the neighborhood but would like to be better informed of neighborhood activities and events.

- Most felt satisfied with the FPSE neighborhood overall (71.1%).
- 43.3% felt FPSE is a close-knit neighborhood.
- A large number of respondents knew the other residents on their block (71.9%).
- Most felt they were well-informed about neighborhood groups, events, meetings, and activities (63.5%).
- The majority of respondents believed there were opportunities to have their voice heard in the neighborhood (68.1%).
- 63.2% knew who to contact when they noticed a problem in the neighborhood.

Variable	count, (%)
FPSE is a close-knit neighborhood	
Disagree	30 (22.4%)
No opinion	46 (34.3%)
Agree	58 (43.3%)
I know the other residents on my block	
Disagree	20 (14.8%)
No opinion	18 (13.3%)
Agree	97 (71.9%)
I am well-informed about neighborhood groups, events, meetings, and activities	
Disagree	31 (22.6%)
No opinion	19 (13.9%)
Agree	87 (63.5%)
There are opportunities to have my voice heard in my neighborhood	
Disagree	15 (11.1%)
No opinion	28 (20.7%)
Agree	92 (68.1%)
I know who to contact when I notice a problem in my neighborhood	
Disagree	32 (23.5%)
No opinion	18 (13.2%)
Agree	86 (63.2%)
Overall, I am satisfied with my neighborhood	
Disagree	17 (12.6%)
No opinion	22 (16.3%)
Agree	96 (71.1%)

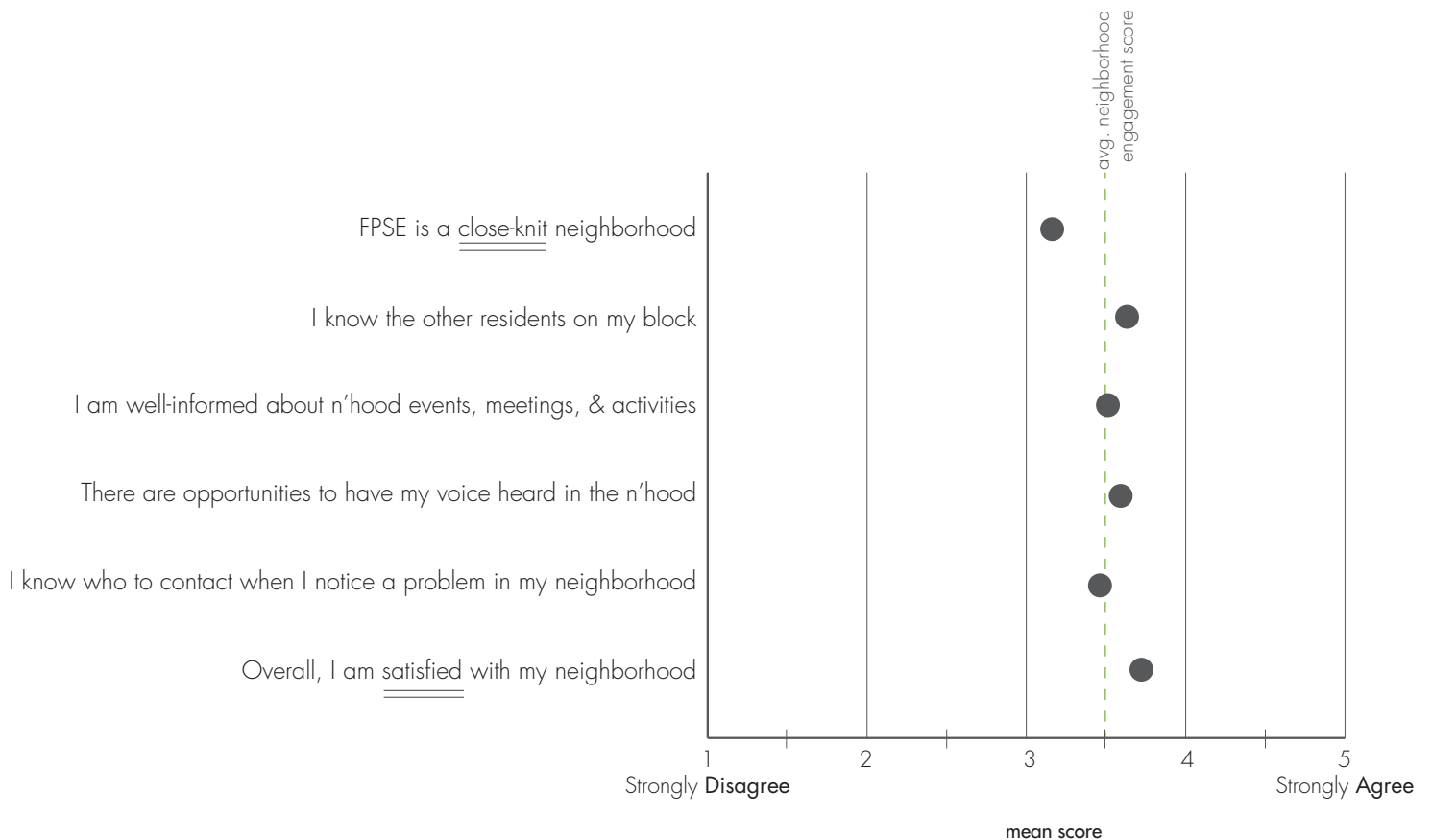
Table 6 - Neighborhood Engagement



"Neighborhood association should involve more residents."

*photos from photovoice,
quotes from survey respondents*

*I would like to be more involved and
know more about the neighborhood*

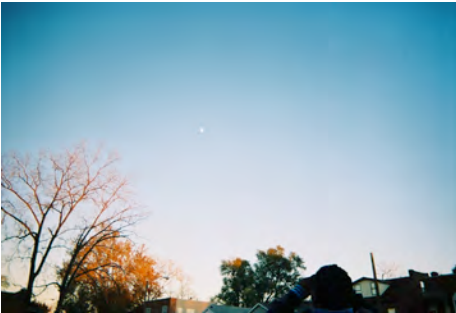


Best things about FPSE



Theme	Number of Mentions
Location	41
Nearby restaurants, shops, and local businesses	30
Proximity to Forest Park	25
Diversity in the neighborhood	25
Neighbors/residents	22
Walking and bicycling infrastructure	20
Proximity to highways	18
Proximity to Washington University Medical Center and BJC	15
Quiet neighborhood	15
Proximity to public transportation	14
Proximity to the Grove	14
Proximity to Central West End	12
Architecture of the neighborhood	12
Safety	11
Affordability	11
LGBT community	2
Schools	1
Nearby non-profit organizations	1

Table 7 - Themes and responses from "What are the best things about FPSE?"



photovoice images



figure 5: survey results illustrating residents' favorite places in FPSE.

Improvements

31

mentioned
crime and
safety



26

said vacant
properties

Theme	Number of Mentions
Crime and safety	31
Vacant properties	26
Parking issues	15
Trash	14
More restaurants, shops, and local daytime businesses	12
Walking and bicycling infrastructure	9
Lighting	8
Noise issues	8
Traffic	6
Need for a grocery store	5
Removing street barricades	4
Drugs	3
Community involvement	3
Need more trees	2
More parks and green space	1
Animal waste	1
Need more children activities	1
Need dog park	1
Police speeding	1

Table 8 - Themes and responses from "What are some things about FPSE that can improve?"



photovoice images



figure 6: survey results illustrating residents' desired locations for improvement

Comparisons

In addition to the analysis within the individual groups of Environment, Safety and Security, and Neighbors and Neighborhood the team also examined the data for additional subgroup differences regarding how the residents understand the community. The results are listed below:



Overall men have better perceptions of safety than women. This is consistent with national trends.



Homeowners tend to have a more negative perception of the environment when compared to renters.



Across the three geographic areas (North of Manchester Av., at Manchester Av., and South of Manchester Av.) there are subtle differences in the ranking of the neighborhood characteristics.

- Respondents at Manchester Avenue have a more negative perception of safety, environment + neighborhood engagement.
- South of Manchester Avenue respondents have better perceptions of safety + environment
- South of Manchester Avenue respondents have better perceptions of neighborhood engagement

Priorities Overall & Conclusions

Overall, the neighborhood resident's concerns were consistent regardless of which part of the neighborhood they resided in. The most prevalent noted for improvement was the need to address the vacant property issue. Vacant properties and vacant buildings were consistently noted in the qualitative and quantitative data as the most pressing issue.

- We calculated a mean score for each section of the survey, including: environment, safety and security, and neighborhood engagement. Using those mean scores we were able to rank the sections in terms of overall resident satisfaction.
- Across the entire sample, environment was the primary concern, followed by safety and security, and then neighborhood engagement.
- For detailed tables of the priorities within each category (environment, safety and security, and neighborhood engagement), as well as tables displaying detailed comparisons by demographic characteristics and location please refer to the appendix.

*lowest satisfaction
/ top priority*

ENVIRONMENT

SAFETY + SECURITY

NEIGHBORS + NEIGHBORHOOD

n=138

mean scores and prioritization for each section

- Scores range from 1 to 5 where high mean scores indicate better perceptions of safety and security, infrastructure, or neighbors and neighborhood. Higher mean scores also indicate a low priority for improvement.

Recommendations for the Priorities Team

Short-term recommendations

- **Distribute report and executive summary to:**
 - Residents
 - Neighborhood Association members
 - Local businesses
 - Nonprofit organizations
 - Local partners, including Washington University Medical Center Redevelopment Corporation, Park Central Development, and Grove Community Improvement District
 - Alderman
- **Present full report and executive summary on:**
 - FPSE Neighborhood Association website
 - Facebook
 - Twitter
 - NextDoor
 - And all other digital/social media outlets FPSE subscribes to
- **Engage residents that participated in survey**
 - Share executive summary
 - Create a one-page brief to leave at businesses and to distribute at neighborhood association meetings

Medium-term recommendations

- **Host a community event presenting results from PhotoVoice project or display photos at a local business such as Rise coffee shop**
 - Work with Mission St. Louis and local business to present photos to highlight and areas for improvement within the neighborhood
- **Continue to partner with the after school program at Mission: St. Louis for a neighborhood mural created by the students in conjunction with local artists**
- **Conduct a survey (information gathering) of local businesses on their perception of the neighborhood**
 - Find overlaying synergies from local businesses and neighborhood needs and interests

Long-term recommendations

- **Develop community discussion forum**
 - Post recent and upcoming information on community boards
 - Posters / flyers in local businesses
 - Quarterly newsletters
- **Engage developers in active discussions on vacant properties**
 - Start discussion with local property owners on methods to mitigate the negative perception of vacant lots and buildings
 - Invite WUMCRC to participate in the discussion around vacant lots and buildings
- **Strengthen block captain network through community meetings**
 - Create incentives for joining the block captain committee
- **Conduct follow-up survey every 2-3 years**

Recommendations for the Neighborhood Association & Partners

Confront vacant properties in FPSE neighborhood.

Respondents overwhelmingly identified vacant properties in the FPSE neighborhood as a concern. Below are potential strategies to address this issue.

- **Short-term strategy:**
 - Conduct an up-to-date audit of the vacant properties and buildings, both residential and commercial, in the FSPE neighborhood
- **Medium-term strategies:**
 - Organize a meeting with the owners of the vacant properties in the neighborhood to discuss feasible opportunities for future development.
 - Work with Park Central Development to continue and conduct additional maintenance of abandoned properties
- **Long-term strategy:**
 - Collaborate with owners of the vacant properties to consider leasing the properties for temporary and community uses. Consider community competitions for innovative uses

Address crime and safety issues.

From lighting concerns to trash, and crime in the neighborhood, crime and safety should be a high priority for the neighborhood association.

- **Short-term strategy:**
 - Continue using bike patrols throughout the neighborhood and if possible, consider increasing the quantity of patrols and increasing their presence during winter months and at night
- **Medium-term strategies:**
 - Conduct up-to-date inventory of non-working streetlights to identify future lighting improvements
 - Install more trashcans in areas heavily littered
 - Partner with local business to assist in litter control
- **Long-term strategy:**
 - Implement a neighborhood safety campaign, educating residents about personal safety precautions and distributing personal lighting devices and safety devices, including whistles

Increase sense of community in FPSE.

Many respondents expressed interest in having more community events, learning more about the neighborhood association and their neighbors, and suggested ways for the neighborhood association to support these efforts.

- **Short-term strategy:**
 - Communicate neighborhood events and information about the neighborhood association through different channels. Most respondents preferred receiving information through a newsletter and email, but other channels such as Facebook, Twitter, and NextDoor should be explored.
- **Medium-term strategies:**
 - Build relationships with local businesses and nonprofit organizations. Consider inviting these groups to the neighborhood association meetings. Use these groups to distribute information about neighborhood events and the association.
 - Strengthen the block captain network. Many respondents discussed not knowing who their block captain was or even the role of a block captain. Encourage existing block captains to regularly engage with the residents on their block and recruit new block captains on blocks without one.
- **Long-term strategy:**
 - Re-brand the neighborhood association. Consider outreach efforts to improve the image of the neighborhood association and encourage new and long-term residents to attend.

APPENDIX A: SURVEY



Forest Park Southeast Neighborhood Priorities

Directions: The Forest Park Southeast (FPSE) Neighborhood Association Priorities Team would like residents' feedback on the neighborhood. **Your feedback** will help assess neighborhood priorities and guide future improvement projects. The survey should take about five minutes to complete, and your participation is voluntary and confidential.

If you prefer to complete and submit the survey online, please go to <http://www.forestparksoutheast.com/survey/> to access the electronic version. If you complete the survey and would like to be entered into a drawing to win a gift certificate to *Amy's Corner Bakeshop* at 4476 Choteau Avenue, please provide your name at the end of the survey. Instructions for returning completed surveys are also on the last page. **Thank you for your time!**

Section 1. Your time in Forest Park Southeast

- How long have you lived in FPSE? _____ Years _____ Months
- Which of the following best describes you? (*Please circle one*)
 Renter Homeowner Live with a homeowner Other _____
- The closest intersection to my home is: _____ & _____

Section 2. Characteristics of Forest Park Southeast

- What are the best things about Forest Park Southeast?

- What are some things about Forest Park Southeast that can improve?

Section 3. Safety and Security

	Strongly Disagree	Disagree	No Opinion	Agree	Strongly Agree
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Crime is a problem in my neighborhood.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I am physically safe from violence in my neighborhood.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
My personal property is safe in my neighborhood.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I feel safe walking alone <i>during the day</i> in my neighborhood.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I feel safe walking alone <i>during the night</i> in my neighborhood.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Crime is decreasing in my neighborhood.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

- Do you have any additional comments or concerns about **Safety and Security** in FPSE?

Section 4. **Environment**

Strongly Disagree Disagree No Opinion Agree Strongly Agree

My neighborhood streets and sidewalks are well lit at night.

☐ ☐ ☐ ☐ ☐

It is easy and safe to *walk* in my neighborhood.

☐ ☐ ☐ ☐ ☐

It is easy and safe to *ride* my bicycle in my neighborhood.

☐ ☐ ☐ ☐ ☐

I often see trash or litter in my neighborhood.

☐ ☐ ☐ ☐ ☐

I feel there are enough trees in my neighborhood.

☐ ☐ ☐ ☐ ☐

I feel vacant properties are a problem in my neighborhood.

☐ ☐ ☐ ☐ ☐

7. Do you have any additional comments or concerns about the **Environment** in FPSE?

Section 5. **Your Neighbors and Neighborhood**

Strongly Disagree Disagree No Opinion Agree Strongly Agree

FPSE is a close-knit neighborhood.

☐ ☐ ☐ ☐ ☐

I know the other residents on my block.

☐ ☐ ☐ ☐ ☐

I am well-informed about neighborhood groups, events, meetings, and activities.

☐ ☐ ☐ ☐ ☐

There are opportunities for me to have my voice heard in the neighborhood.

☐ ☐ ☐ ☐ ☐

I know who to contact when I notice a problem in my neighborhood.

☐ ☐ ☐ ☐ ☐

Overall, I am satisfied with my neighborhood.

☐ ☐ ☐ ☐ ☐

7. Do you have any additional comments or concerns about your **Your Neighbors and Neighborhood** in FPSE?

Section 6. **General Information**

9. What is your age? (*Please circle one*)

Under 18

18-29

30-39

40-49

50-59

60+

10. What is your gender (*Please circle one*)

Male

Female

Other

Section 7. **FPSE Neighborhood Association**

11. Prior to this survey, were you aware of the FPSE Neighborhood Association? **Yes** **No**
12. Which of the following best describes your involvement in the FPSE Neighborhood Association
- | | |
|--|--|
| a. Interested in the association and attend meetings regularly. | c. Interested in the association, but can't attend meetings. |
| b. Interested in the association and attend meetings occasionally. | d. Uninterested in the association and meetings. |
13. If you do not attend FPSE Neighborhood Association meetings, why not? *(Circle all that apply)*
- | | |
|------------------------|----------------------------------|
| a. Location | d. Uninterested in meetings |
| b. Timing | e. Other (please specify): _____ |
| c. Unaware of meetings | |
14. What is your preferred way of receiving information about the FPSE neighborhood
- | | |
|------------------|----------------------------------|
| a. Newsletter | d. Twitter page |
| b. Email | e. Other (please specify): _____ |
| c. Facebook page | |
15. Of all of the things you were asked about in this survey, **what is the most important thing to you regarding the future of the FSPE neighborhood?**
- _____
- _____
- _____
16. Do you have any additional comments or suggestions for the FPSE Neighborhood Association?
- _____
- _____

Thank you for your participation in this survey. For more information about the Priorities Team and our goals, please visit <http://www.forestparksoutheast.com/neighborhood-association/fpse-na-priorities-team/>. If you have any questions, please contact a Priorities Team member at forestparksoutheast@gmail.com and put "Priorities Team" in the subject line.

We encourage you to join us at the FPSE Neighborhood Association meetings on the third Tuesday of each month at 6:45PM at the Herbert Hoover Boys and Girls Club at Adams School (4317 Vista). Upcoming meetings are on October 15th and November 19th.

PLEASE RETURN YOUR SURVEY BY NOVEMBER 19TH USING ANY OF THESE METHODS:

- **At a FSPE Neighborhood Association Meeting.** Upcoming meetings are on October 15th and November 19th at the Herbert Hoover Boys and Girls Club at Adams School (4317 Vista). Meetings are typically held on the third Tuesday of each month.
- **To your FPSE Block Captain.**
- **To a Priorities Team member** by emailing forestparksoutheast@gmail.com. Please put "Priorities Team" in the subject line.
- **At the following drop off locations.**
 - Park Central Development (4512 Manchester Ave)
 - Rise Coffee (4180 Manchester Ave)
 - Amy's Bakeshop (4476 Chouteau Ave)
 - Mission St. Louis (4366 Manchester Ave)
 - Manchester Market (4519 Manchester Ave)
 - Adams School (1311 Tower Grove Ave)

Participants who have completed the survey will be entered to win a gift card to Amy's Corner Bakeshop. Please enter your information below if you would like to be entered in the drawing. All information shared in this survey will remain anonymous.

Name:

Phone Number:

Address:

Section 8. Map your Thoughts!

17. Please place an **X** on your favorite place(s) in FPSE.
18. Please place a ☐ on where you would like to see improvements in FPSE.
19. Please **circle** one area on the map where you experience supportive relationships (or community).

Comments and Notes:



APPENDIX B: COMPREHENSIVE RESULTS

Priorities within each category:

Table 10. Mean scores and prioritization for safety and security section (N=138)

Item	Mean score ^a ± SD	Prioritization ^b
Crime is a problem in my neighborhood ¹	2.63 ±1.07	1
I feel safe walking alone during the night in my neighborhood	2.74 ±1.23	2
My personal property is safe in my neighborhood	2.95 ±1.15	3
I am physically safe from violence in my neighborhood	3.38 ±1.01	4
Crime is decreasing in my neighborhood	3.52 ±1.00	5
I feel safe walking alone during the day in my neighborhood	4.20 ±0.81	6

^a Scores range from 1-5. Higher scores indicate high perceived safety and security and a low priority for improvement

^b Prioritization scores range from 1-6, where 1 is highest priority and 6 is lowest priority

¹ This item was reverse coded

Table 10 // Prioritization of All Items within Safety and Security

- We calculated a mean score for each item within safety and security, where 1 indicated worse perceptions and 5 reflected better perceptions. A prioritization score was established where 1 indicated highest priority and 6 lowest priority.
- The highest priority was: Crime is a problem in my neighborhood.
- The lowest priority was: Feeling safe walking alone during the day.

Table 11. Mean scores and prioritization for environment section (N=138)

Item	Mean score ^a ± SD	Prioritization ^b
I feel vacant properties are a problem in my neighborhood ¹	2.20 ±1.26	1
I often see trash or litter in my neighborhood ¹	2.24 ±1.19	2
My neighborhood streets and sidewalks are well lit at night	3.07 ±1.15	3
I feel there are enough trees in my neighborhood	3.34 ±1.24	4
It is easy and safe to ride my bicycle in my neighborhood	3.57 ±0.93	5
It is easy and safe to walk in my neighborhood	3.59 ±0.96	6

^a Scores range from 1-5. Higher scores indicate better perceptions of infrastructure and a low priority for improvement

^b Prioritization scores range from 1-6, where 1 is highest priority and 6 is lowest priority

¹ These items were reverse coded.

Table 11 // Prioritization of All Items within Environment

- We calculated a mean score for each item within environment, where 1 indicated worse perceptions and 5 reflected better perceptions. A prioritization score was established where 1 indicated highest priority and 6 lowest priority.
- The highest priority was: Vacant properties in the neighborhood.
- The lowest priority was: Ease and safety related to walking in the neighborhood.

Table 12. Mean scores and prioritization for neighbors and neighborhood section (N=138)

Item	Mean score ^a ± SD	Prioritization n ^b
FPSE is a close knit neighborhood	3.26 -1.03	1
I know who to contact when I notice a problem in my neighborhood	3.52 -1.23	2
I am well-informed about neighborhood groups, events, meetings, and activities	3.55 -1.06	3
There are opportunities for me to have my voice heard in the neighborhood	3.68 -0.92	4
I know the other residents on my block	3.72 -0.99	5
Overall, I am satisfied with my neighborhood	3.81 -0.96	6

^a Scores range from 1-5. Higher scores indicate better perceptions of neighbors and neighborhood and a low priority for improvement

^b Prioritization scores range from 1-6, where 1 is highest priority and 6 is lowest priority

Table 12 // Prioritization of All Items within Neighborhood Engagement

- We calculated a mean score for each item within neighborhood engagement, where 1 indicated worse perceptions and 5 reflected better perceptions. A prioritization score was established where 1 indicated highest priority and 6 lowest priority.
- The highest priority was: FPSE is a close-knit neighborhood.
- The lowest priority was: Satisfaction with the neighborhood overall.

Detailed comparisons by demographic characteristics and location:

Table 13. Prioritization comparisons, by residence

Section	Total sample (N=138)			N. of Manchester (N=87)			At Manchester (N=29)			S. Of Manchester (N=19)		
	Mean score ^a ± SD	Priority ^b	Mean score ^a ± SD	Priority ^b	Mean score ^a ± SD	Priority ^b	Mean score ^a ± SD	Priority ^b	Mean score ^a ± SD	Priority ^b	Mean score ^a ± SD	Priority ^b
Environment	2.98 ±0.68	1	2.98 ±0.64	1	2.90 ±0.84	1	3.02 ±0.67	1	3.02 ±0.67	1	3.02 ±0.67	1
Safety & security	3.26 ±0.76	2	3.20 ±0.59	2	3.28 ±0.87	2	3.45 ±1.13	2	3.45 ±1.13	2	3.45 ±1.13	2
Neighbors & neighborhood	3.61 ±0.70	3	3.67 ±0.65	3	3.42 ±0.79	3	3.55 ±0.84	3	3.55 ±0.84	3	3.55 ±0.84	3

^a Scores range from 1-5, where high mean scores indicate better perceptions of safety and security, infrastructure, or neighbors and neighborhood. Higher mean scores also indicate a low priority for improvement.

^b Prioritization scores range from 1-3, where 1 is highest priority and 3 is lowest priority.

Table 13 // Comparisons by residence

- Using mean scores calculated in Table 7 for the entire sample as a guide, we were able to make comparisons across various groups, including residence in FPSE. Below are some of the differences across residents that live north, at, and south of Manchester Avenue.
- Individuals south of Manchester had better perceptions of their environment than other groups.
- Individuals south of Manchester had better perceptions of their safety and security than other groups.
- Individuals at Manchester had worse perceptions of their environment and neighborhood engagement compared to other groups.
- Individuals north of Manchester had the worse perceptions of safety and security compared to other groups.
- Individuals north of Manchester had better perceptions of neighborhood engagement compared to other groups.

Table 14. Prioritization comparisons, by living status

Section	Total sample (N=138)			Renter (N=61)			Owner (N=66)		
	Mean score ^a ± SD	Priority ^b	Mean score ^a ± SD	Priority ^b	Mean score ^a ± SD	Priority ^b	Mean score ^a ± SD	Priority ^b	Mean score ^a ± SD
Environment	2.98 ±0.68	1	3.20 ±0.69	1	2.77 ±0.54	1	2.77 ±0.54	1	2.77 ±0.54
Safety & security	3.26 ±0.76	2	3.43 ±0.76	2	3.10 ±0.67	2	3.10 ±0.67	2	3.10 ±0.67
Neighbors & neighborhood	3.61 ±0.70	3	3.48 ±0.71	3	3.73 ±0.66	3	3.73 ±0.66	3	3.73 ±0.66

^a Scores range from 1-5, where high mean scores indicate better perceptions of safety and security, infrastructure, or neighbors and neighborhood. Higher mean scores also indicate a low priority for improvement.

^b Prioritization scores range from 1-3, where 1 is highest priority and 3 is lowest priority.

Table 14 // Comparisons by living status

- Renters had better perceptions of their environment than homeowners.
- Renters had better perceptions of safety and security than homeowners.
- Owners had better perceptions of neighborhood engagement than renters.

Table 15. Prioritization comparisons, by gender

Section	Total sample (N=138)		Male (N=60)		Female (N=73)	
	Mean score ^a ± SD	Priority ^b	Mean score ^a ± SD	Priority ^b	Mean score ^a ± SD	Priority ^b
Environment	2.98 ±0.68	1	2.97 ±0.68	1	2.97 ±0.69	1
Safety & security	3.26 ±0.76	2	3.35 ±0.59	2	3.20 ±0.86	2
Neighbors & neighborhood	3.61 ±0.70	3	3.70 ±0.62	3	3.54 ±0.77	3

^a Scores range from 1-5, where high mean scores indicate better perceptions of safety and security, infrastructure, or neighbors and neighborhood. Higher mean scores also indicate a low priority for improvement.

^b Prioritization scores range from 1-3, where 1 is highest priority and 3 is lowest priority.

Table 15 // Comparisons by living status

- Men had better perceptions of safety and security than women

Table 16. Prioritization comparisons, by FPSE Neighborhood Association involvement

Section	Total sample (N=138)		Attend meetings regularly (N=14)		Attend meetings occasionally (N=41)		Can't attend meetings or Uninterested (N=66)	
	Mean score ^a ± SD	Priority ^b	Mean score ^a ± SD	Priority ^b	Mean score ^a ± SD	Priority ^b	Mean score ^a ± SD	Priority ^b
Environment	2.98 ±0.68	1	2.69 ±0.60	1	2.85 ±0.75	1	3.11 ±0.61	1
Safety & security	3.26 ±0.76	2	3.19 ±0.63	2	3.24 ±0.82	2	3.28 ±0.75	2
Neighbors & neighborhood	3.61 ±0.70	3	3.91 ±0.61	3	3.62 ±0.78	3	3.61 ±0.62	3

^a Scores range from 1-5, where high mean scores indicate better perceptions of safety and security, infrastructure, or neighbors and neighborhood. Higher mean scores also indicate a low priority for improvement.

^b Prioritization scores range from 1-3, where 1 is highest priority and 3 is lowest priority.

Table 16 // Comparisons by involvement in the neighborhood association

- Individuals who attended meetings regularly had worse perceptions of their environment than other groups.
- Individuals who attended meetings regularly had better perceptions of safety and security than other groups.
- Individuals who attended meetings regularly had the best perceptions of their neighborhood and neighbors than other groups.
- Individuals who couldn't attend meetings or were uninterested had the best perceptions of their environment than other groups.

Table 17. Prioritization comparisons, by length of time in neighborhood

Section	Total sample (N=138)		Less than 3 years (N=44)		3-6 years (N=32)		More than 6 years (N=57)	
	Mean score ^a ± SD	Priority ^b	Mean score ^a ± SD	Priority ^b	Mean score ^a ± SD	Priority ^b	Mean score ^a ± SD	Priority ^b
Environment	2.98 ±0.68	1	3.05 ±0.74	1	2.83 ±0.69	1	2.96 ±0.61	1
Safety & security	3.26 ±0.76	2	3.48 ±0.70	3	3.29 ±0.45	2	3.05 ±0.86	2
Neighbors & neighborhood	3.61 ±0.70	3	3.44 ±0.70	2	3.86 ±0.71	3	3.58 ±0.71	3

^aScores range from 1-5, where high mean scores indicate better perceptions of safety and security, infrastructure, or neighbors and neighborhood. Higher mean scores also indicate a low priority for improvement.

^bPrioritization scores range from 1-3, where 1 is highest priority and 3 is lowest priority.

Table 17 // Comparisons by length of time in the neighborhood

- Interestingly, individuals who lived in the neighborhood less than 3 years had different prioritizations than any other group analyzed. This group prioritized environment first, followed by neighborhood engagement, and then safety and security.
- Individuals who lived in the neighborhood less than 3 years had better perceptions of safety and security than other groups.
- Individuals who lived in the neighborhood 3-6 years had worse perceptions of their environment than other groups.
- Individuals who lived in the neighborhood more than 6 years had the worse perceptions of safety and security than other groups.

Most common themes:

- Table 19.** Themes and responses from “Do you have any additional comments or concerns the Environment in FPSE?”

Do you have any additional comments or concerns about the Environment in FPSE?



Do you have any additional comments or concerns about Your Neighbors and Neighborhood in FPSE?

Most common themes:

1. Community activities
 - “I would like to be more involved and know more about the neighborhood. FPSE is a large area and I would like to see small block parties for residents to get to know one another right in their area.”
2. Community engagement
 - “Neighborhood association should involve more residents.”

Table 20. Themes and responses from “Do you have any additional comments or concerns about Your Neighbors and Neighborhood in FPSE?”

Theme	Number of mentions
Community activities	6
Community engagement	3
Safety	3
Parking issues	3
Noise	2
Trash	2
Loitering	2
Concerns with association	2
Need for a grocery store	2
Not stopping at stop signs	1
Need a park	1
Communication to residents	1

Do you have any additional comments or concerns about Your Neighbors and Neighborhood in FPSE?



Do you have any additional comments or suggestions for the FPSE Neighborhood Association?

Most common themes:

1. Communication to residents
 - “The neighborhood association needs to take advantage of technology to connect people. It is ridiculous and old-fashioned to base everything on people attending physical meetings.”

Table 22. Themes and responses from “Do you have any additional comments or suggestions for the FPSE Neighborhood Association?”

Themes	Number of mentions
Communication to residents	10
Dog park	2
Parking issues	2
Need a park	2
Community activities	1
Noise	1
Vacant properties	1
Road/infrastructure improvements	1
Recycling improvements	1
More restaurants, shops, local daytime businesses	1

Do you have any additional comments or suggestions for the FPSE Neighborhood Association?

